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FOR IMMEDIATE RELEASE

GERRITYSTONE CUSTOMER APPROVAL RATINGS HIT ALL TIME HIGH

WOBURN, Mass. (August 15, 2008) - GerrityStone, New England's premiere importer and master fabricator of marble, granite, travertine and limestone, today announced that July's customer approval ratings are in and have hit an all time high of 4.85% out of a perfect "5" score. Up from 4.5 in May and 4.8 in June, the company continues to excel in overall customer satisfaction.

"The rating system takes into account our customer's perception of the buying experience, scheduling, installation, purchase price, the templating process, and the likelihood they would refer someone else to Gerrity," said Tracy Streckenbach, chief executive officer of GerrityStone. "The energy and care our team puts into maximizing the customer experience is definitely taking shape."

The monthly results are gathered from customers via telephone using a standard questionnaire addressing such issues as purchase price versus value, if they received superior support from the sales staff, whether the installation team arrived on time, did they clean up after their completed work, and whether the customer was comfortable with the team that arrived to their home.

For more information, contact Alan Weiner, vice president of sales for GerrityStone at aweiner@gerrityco.com or call 781-938-1820.

About GerrityStone

Specializing in worldwide acquisition and fabrication of natural stone, GerrityStone boasts largest inventory in New England. Customer feedback and ratings continue to demonstrate that the company's leadership, sales force, fabrication and installation teams, and administrative support are fully committed to providing unparalleled customer service, quality resources at affordable pricing, forging strategic industry partnerships, introducing innovative technologies and encouraging eco-friendly design.

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